



Dear Air-Tite Replacement Company;

Thank you for your continued partnership with Pella Windows and Doors. Once again in 2010, you are a member of an elite group of independent contractors **certified** and **selected** by Pella. We are proud to endorse you as such and appreciate our over 30 year relationship. We appreciate your commitment to ongoing product training, use of proper installation methods and customer satisfaction.

As a Pella Certified Contractor,

- ***You have access to and have been trained on all Pella Products***
- ***You have been trained on proper installation methods***
- ***All Warranties are valid and applicable on the products you sell and install***
- ***You have shown your commitment to customer satisfaction***

In addition, we applaud you for completion and certification from the independent certification program provided by Installation Masters.

Pella is pleased to endorse you and partner with your business. Should there ever be a request for us to talk to one of your customers, please do not hesitate providing our contact information. We would be happy to discuss our partnership with you and the quality with anyone.

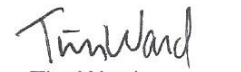
Again, thank you for your continued partnership with Pella as a Pella Certified Contractor.

Best regards,

PELLA WINDOWS AND DOORS


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